

**REVI CREDIT BILLS PAY – 5% CASHBACK CAMPAIGN & PERIOD**

1. The REVI Credit Bills Pay – 5% Cashback Campaign (“**this Campaign**”) is intended to reward eligible REVI Credit Customers of CIMB Bank Philippines Inc. (“CIMB Bank” or “Bank”).
2. The Campaign Period shall run from 6<sup>th</sup> September 2024 to 30<sup>th</sup> November 2024, both dates inclusive (“**the Campaign Period**”).

**ELIGIBILITY**

3. For CIMB Bank Customers to be considered eligible (the “**Eligible Participants**”) for this Campaign, they must fulfill ALL the following conditions (the “**Qualifying Criteria**”):
  - (a) Must have an existing REVI Credit Account opened on or before 31 May 2024 without any Bills Payment transactions at least three (3) months prior to the Campaign Period.
  - (b) Must have a cumulative spend of at least Three Thousand Pesos (PhP 3,000.00) for Bills Payment in the same calendar month within the Campaign Period.
  - (c) Valid Bills Payment transaction must be performed within the Campaign Period.
  - (d) Only successful, completed and posted transaction reflected in CIMB Bank’s system will be considered. Any delay or failed transaction within the Campaign Period will not be counted regardless of any cause of the delay or failure.
  - (e) Must have received an official SMS/EDM from CIMB that contains the Campaign message for each of qualifying month within the Campaign Period. This Campaign shall be limited to Customers who received the Campaign message. Any person who did not receive said SMS or EDM is not eligible;
  - (f) Must perform a valid REVI Bills Payment transaction during the Campaign Period; and,
  - (g) Must make a repayment of at least the Minimum Amount Due (“**MAD**”) stated on his/her REVI Credit Statement of Account on all outstanding balances before or by the stated due date.

**CAMPAIGN REWARDS & CONDITIONS FOR PAYMENT**

4. The Eligible Participant(s) shall be entitled to the following cashback, for the same month as eligibility, (“**Reward(s)**”) upon meeting all the Qualifying Criteria as stipulated in Clause 3 above:

Required Action	Reward(s)
Spend a cumulative amount of at least PhP 3,000 on of Bills Payment in the same calendar month within the Campaign Period	Get five percent (5%) cashback (capped at a maximum of PhP 300 per Customer). The Customer will only be entitled to one (1) Reward during the Campaign Period.

5. Cashback Reward is capped at Three Hundred Pesos (PhP 300.00) per Eligible Participant. The Reward is only given once to the Eligible Participant during the Campaign Period, regardless of whether the Customer has again met the minimum spend of PhP3,000.00 in other qualifying months.
6. The Reward(s) shall be credited to the Eligible Participant’s REVI Credit Account fourteen (14) business days after qualifying month., provided that the Eligible Participant’s REVI Credit Account MUST BE ACTIVE or NOT CLOSED at the time of crediting.
7. CIMB Bank reserves the right to withdraw the Reward if the transaction(s) is found to be invalid or if the purchase(s) is cancelled, refunded, declined or voided by the Customer or Merchant, even if the Reward has already been credited. If Customer’s account is insufficient, CIMB Bank reserves the right to debit Customer’s account when the balance becomes sufficient.
8. Bank reserves the right not to credit the Reward or to withdraw the Reward if an Eligible Participant is found to have committed fraud and/or abused the Reward system.
9. The Reward will be timely credited to Eligible Participant’s REVI Credit Account provided that the account must NOT be delinquent, blocked and/or closed at the time of crediting.
10. The Reward shall be credited only to the Eligible Participant’s REVI Credit Account regardless of any request from the Eligible Participant or any other person to credit the Reward to other accounts or third party’s accounts, whether or not held at CIMB Bank PH or any other banks

**OTHER TERMS AND CONDITIONS**

11. By participating in this Campaign, the Eligible Participant(s) is deemed to have read, understood and agreed to be bound by these Terms &

Conditions as well as consented to CIMB Bank PH processing and disclosing their personal data in accordance with the CIMB Bank PH Privacy Notice which can be found at [www.cimb.com.ph](http://www.cimb.com.ph) and agree that all decisions fairly and reasonably made by CIMB Bank PH in relation to every aspect of this Campaign to be given away and the determination of the Customer(s) eligibility to participate, shall be final, binding and conclusive.

12. CIMB Bank reserves the right at its sole discretion to disqualify any Customer(s) that it determines to be tampering with the entry process, or to be acting in breach or potential breach of these Terms and Conditions.
13. CIMB Bank reserves the right to substitute the Reward(s) with other item(s) of similar cost and/or to modify, extend, shorten, discontinue, cancel, terminate or suspend this Campaign by giving five (5) calendar days’ prior notice to the Customer(s). It is understood that notice shall be sufficiently given at the time when the same has been published at CIMB Bank PH website or any of its official social media channels. For the avoidance of doubt, any modification, extension, shortening, discontinuance, cancellation, termination or suspension of this Campaign by CIMB Bank shall not entitle any of the Customer(s) or any other persons whatsoever to any claim or compensation against CIMB Bank for any losses or damages suffered or incurred by the Customer(s) as a direct or indirect result of the act of extension, shortening, discontinuance, cancellation, termination or suspension of this Campaign.
14. By participating in this Campaign, the Eligible Participant(s) hereby agree that CIMB Bank shall not in any manner whatsoever be liable or held responsible to the Eligible Participant(s) if CIMB Bank is unable to perform in whole or in part of any of its obligations herein, attributable directly or indirectly to the failure of any mechanical or electronic device, data processing system, transmission line, electrical failure, industrial dispute, war, strike, riot, any act of God beyond CIMB Bank’s control or due to any factor in a nature of a force majeure which is beyond CIMB Bank’s reasonable control.
15. CIMB Bank shall not be liable to any Customer or Eligible Participant(s) or any party for any loss or damage of whatsoever nature suffered (including but not limited to, loss of income, profits or goodwill, direct or indirect, incidental, consequential, exemplary, punitive or special damages of any party) howsoever arising, in relation to the participation or non-participation in this Campaign including arising from any non-receipt or delayed receipt by the Customer(s) or Eligible Participant(s) of any Short Messaging Service (SMS) or Electronic Direct Mail (EDM) unless the same shall arise from and are caused directly by CIMB Bank’s gross negligence or willful default.
16. CIMB Bank reserves the right upon giving prior notice of five (5) calendar days to vary (whether by addition, deletion, modification, amendment or otherwise howsoever) (“**Amendment**”) any of the Terms and Conditions herein. Notification to Eligible Participant(s) in respect of the Amendment shall be via electronic communication display at CIMB Bank’s website or any of its social media channels where detailed provisions regarding the Amendment may be provided in the notice itself or may be provided to the Eligible Participant(s) upon request. Eligible Participant(s) acknowledge and agree to access CIMB Bank’s website at regular intervals to view the terms and conditions of the Campaign and to ensure that they are kept up to date with any changes or variations to these terms and conditions from or in connection with the transactions contemplated herewith.
17. No compensation in cash or any kind shall be given to the Customer(s) or Eligible Participant(s) for any losses or damages suffered or incurred by the Customer(s) or Eligible Participant(s) as a direct or an indirect result of such amendment, variation, deletion, addition or alteration of the Terms and Conditions herein.
18. These Terms and Conditions (as amended from time to time pursuant to Clause 16 shall prevail over any provisions or representations contained in any other promotional materials advertising this Campaign. These Terms and Conditions are to be read in conjunction with the prevailing terms and conditions under the Product’s Terms and Conditions which shall apply in addition to the Terms and Conditions herein.
19. These Terms and Conditions shall be subject to the application of any prevailing laws, guidelines, directives, notices, regulations enacted and/or any other written laws or which are issued by Bangko Sentral ng Pilipinas or any other body having supervisory authority over CIMB Bank in relation to or which are applicable to the Campaign or any matters herein.
20. For any feedback and/or complaints regarding this Campaign, the Customer may contact CIMB Bank PH using the following contact details:
  - (a) For PLDT, Smart, and Talk n Text subscribers, you may call [#2462 \(#CIMB\)](tel:+6324242424) or [\(+632\) 8924-2462](tel:+6324242424) on your phone.
  - (b) For Globe and TM subscribers, you may call us on our landline: [+632-8924-2462](tel:+632-8924-2462). Telco charges apply.
  - (c) Website Help and Support: [cimb.com.ph/gethelp](http://cimb.com.ph/gethelp)
  - (d) CIMB Bank Mobile App: Go to Menu > Help Center > Need Help



Or any other channels that may be provided by CIMB Bank PH from time to time. CIMB Bank PH is regulated by Bangko Sentral ng Pilipinas (<https://www.bsp.gov.ph>)

Per DTI Fair Trade Permit No. FTEB-201844 Series of 2024

## **TERMS AND CONDITIONS REVI CREDIT BILLS PAY- 5% CASHBACK CAMPAIGN**