

DRAGONFI SAVE powered by CIMB LAUNCH CAMPAIGN PROMO TERMS AND CONDITIONS

DRAGONFI SAVE LAUNCH CAMPAIGN & PERIOD

 DragonFi Save Launch Campaign (this "Campaign") is intended to reward eligible CIMB Bank Philippines ("CIMB Bank" or "Bank") customers in recognition of their continued engagement with the Bank's deposit products and their participation in the launch activities of the DragonFi Save offering of the Bank. The Campaign Period shall run from December 11, 2025 until February 28, 2026 (the "Campaign Period").

ELIGIBILITY

- A CIMB Bank customer will be considered eligible (the "Eligible Participant") for this Campaign if the Customer fulfills ALL the following conditions ("Qualifying Criteria"):
 - (a) Must have an active and unblocked DragonFi Save powered by CIMB account ("DragonFi Save Account"),
 - (b) Must download a CIMB Bank PH mobile application ("CIMB App") and successfully link his/her DragonFi Save Account to the CIMB App during the Campaign Period;
 - (c) Must receive an invitation from the Bank to join the CIMB Prime segment of the Bank via the CIMB App (the "Invitation") and accept this Invitation during the Campaign Period; and
 - (d) Must read, accept, and agree to the CIMB Prime Terms and Conditions, Segment Disclosure Sheet, and Privacy Notice.

CAMPAIGN REWARDS & CONDITIONS FOR GRANT OF REWARD

 The Eligible Participant(s), upon meeting ALL the Qualifying Criteria as stipulated in Clause 2 above will be classified as part of the CIMB Prime segment of the Bank (the "Reward"), provided that his/her CIMB PH account/s remains active and unblocked.

For the avoidance of doubt, the preferential interest rate applicable to CIMB Prime shall apply to the Eligible Participant starting the first day of the following month of upgrade to the CIMB Prime segment, unless the upgrade is completed on the first day of the month, in which case the preferential interest rate shall immediately apply.

Customers agree and acknowledge that the status of an Eligible Participant as a CIMB Prime depositor is subject to the periodic review and assessment by the Bank. To maintain his/her status as a CIMB Prime depositor, the Eligible Participant must continue to comply with the terms and conditions of the CIMB Prime segment as detailed under the CIMB Prime Terms and Conditions and Segment Disclosure Sheet, including but not limited to its minimum average daily balance requirement, as may be amended from time to time by the Bank.

- 4. For the avoidance of doubt, the Eligible Participant shall be entitled to the Reward on a customer-level basis. This Reward has no cash value and may not be converted, transferred, or applied to any other customer, account, or third party, whether within CIMB Bank PH or with another bank.
- 5. CIMB Bank reserves the right to cancel the Invitation, withhold and/or cancel the Reward, and withhold, reverse, and/or withdraw the benefits received pursuant to this Campaign if the Eligible Participant is found not to have met the Qualifying Criteria and/or Conditions for the grant of the Reward, or if there is any indication of fraud, error, or abuse. The Bank's decision on eligibility and on the grant of the Reward shall be final and binding.

OTHER TERMS & CONDITIONS

6. By participating in this Campaign, the Eligible Participant(s) is deemed to have read, understood and agreed to be bound by these Terms & Conditions as well as consented to CIMB Bank PH processing and disclosing their personal data in accordance with the CIMB Bank PH Privacy Notice which can

- be found at www.cimbbank.com.ph and agree that all decisions fairly and reasonably made by CIMB Bank PH in relation to every aspect of this Campaign and the determination of the Customer(s) eligible to participate, shall be final, binding and conclusive.
- 7. CIMB Bank PH reserves the right at its sole discretion to disqualify any Customer(s) or Eligible Participant(s) that it determines to be tampering with the entry process, or to be acting in breach or potential breach of these Terms and Conditions
- 8. The Bank reserves the right to substitute the Reward with other item(s) of similar cost and/or to extend, shorten, discontinue, cancel, terminate or suspend this Campaign by giving five (5) calendar days' prior notice to the Customer(s) or Eligible Participant(s). It is understood that notice shall be sufficiently given at the time when the same has been published at CIMB Bank PH website. For the avoidance of doubt, any extension, shortening, discontinuance, cancellation, termination or suspension of this Campaign by CIMB Bank PH shall not entitle any of the Customer(s) or Eligible Participant(s) or any other persons whosoever to any claim or compensation against CIMB Bank PH for any losses or damages suffered or incurred by the Customer(s) as a direct or indirect result of the act of extension, shortening, discontinuance, cancellation, termination or suspension of this Campaign.
- 9. By participating in this Campaign, the Eligible Participant(s) hereby agree that CIMB Bank PH shall not in any manner whatsoever be liable or held responsible to the Eligible Participant(s) if CIMB Bank PH is unable to perform in whole or in part of any of its obligations herein, attributable directly or indirectly to the failure of any mechanical or electronic device, data processing system, transmission line, electrical failure, industrial dispute, war, strike, riot, any act of God beyond CIMB Bank's control or due to any factor in a nature of a force majeure which is beyond CIMB Bank's reasonable control.
- 10. CIMB Bank PH shall not be liable to any Customer or Eligible Participant(s) or any party for any loss or damage of whatsoever nature suffered (including but not limited to, loss of income, profits or goodwill, direct or indirect, incidental, consequential, exemplary, punitive or special damages of any party) howsoever arising, in relation to the participation or non-participation in this Campaign including arising from any non-receipt or delayed receipt by Eligible Participant(s) of the Electronic Direct Mail ("EDM") and Short Message Service ("SMS") unless the same shall arise from and are caused directly by the CIMB Bank PH's gross negligence or willful default.
- 11. CIMB Bank PH reserves the right upon giving prior notice of five (5) calendar days to vary (whether by addition, deletion, modification, amendment or otherwise howsoever) ("**Amendment**") any of the Terms and Conditions herein. Notification to Eligible Participant(s) in respect of the Amendment shall be via electronic communication display at CIMB Bank PH's website where detail provisions regarding the Amendment may be provided in the notice itself or may be provided to the Eligible Participant(s) upon request; Eligible Participant(s) acknowledge and agree to access CIMB Bank PH's website at regular intervals to view the terms and conditions of the Campaign and to ensure that they are kept up-to-date with any changes or variations to these terms and conditions from or in connection with the transactions contemplated herewith.
- 12. No compensation in cash or any kind shall be given to the Customer(s) or Eligible Participant(s) for any losses or damages suffered or incurred by the Customer(s) or Eligible Participant(s) as a direct or an indirect result of such amendment, variation, deletion, addition or alteration of the Terms and Conditions herein.
- 13. In case of irreconcilable conflict, these Terms and Conditions (as amended from time to time pursuant to Clause 11) shall prevail over any provisions or representations contained in any

- other promotional materials advertising this Campaign. These Terms and Conditions are to be read in conjunction with the prevailing terms and conditions under the Deposit Account/Mobile App & Electronic Banking which shall apply in addition to the Terms and Conditions herein.
- 14. These Terms and Conditions shall be subject to the application of any prevailing laws, guidelines, directives, notices, regulations enacted and/or any other written laws or which are issued by Bangko Sentral ng Pilipinas or any other body having supervisory authority over CIMB Bank PH in relation to or which are applicable to the Campaign or any matters herein.
- 15. For any feedback and/or complaints regarding this Campaign, the Customer may contact CIMB Bank PH using the following contact details:
 - For PLDT, Smart, and Talk n Text subscribers, you may call #2462 (#CIMB) or (+632) 8924-2462 on your phone.
 - For Globe and TM subscribers, you may call us on our landline: +632-8924-2462. Telco charges apply.
 - c. Website Help and Support: cimbbank.com.ph/gethelp
 - d. CIMB Bank Mobile App: Go to Menu > Help Center > Need Help

Or any other channels that may be provided by CIMB from time to time.

CIMB Bank PH is regulated by Bangko Sentral ng Pilipinas (https://www.bsp.gov.ph).

Per DTI Fair Trade Permit No. FTEB- Series of 2025