

CIMB PAY 10% CASHBACK CAMPAIGN & PERIOD

1. THE **CIMB PAY 10% CASHBACK** Campaign (“**this Campaign**”) is designed to reward eligible Customers (“**Customers**”) of CIMB Bank Philippines (“**CIMB Bank**”) for using CIMB Bank’s new **CIMB PAY**.
2. The Campaign Period runs from February 12 to February 28, 2025, both dates inclusive (the “**Campaign Period**”).

ELIGIBILITY

3. A CIMB Bank Customer will be considered eligible (the “**Eligible Participants**”) for this Campaign if the Customer fulfills ALL the required criteria (the “**Qualifying Criteria**”) as follows:
 - a. Use **CIMB PAY** to make a purchase or transaction within the Campaign Period, with a minimum qualifying amount of Five Hundred Pesos (PhP 500.00) in a single or cumulative transactions.
 - b. Transfers within the accounts of the Customer using CIMB PAY shall NOT be considered and shall NOT qualify for this Campaign.

CAMPAIGN REWARDS & CONDITIONS

4. The Eligible Participant(s) shall be entitled to the following Reward upon meeting ALL the Qualifying Criteria(s) as stipulated in Clause 3 above:

Requirement	Reward(s)
Eligible purchase or transactions using CIMB PAY , with a minimum qualifying amount of at least ₱500 , in a single or cumulative transactions within the Campaign Period.	10% Cashback, capped at ₱ 200.00.

5. An Eligible Participant will receive the Reward only once within the Campaign Period, regardless of the number of eligible transactions. The Reward will be based on the value of all eligible purchase or transactions using CIMB Pay, capped at Two Hundred Pesos (₱200.00).
6. Only successful, completed, and posted transactions reflected in the Bank’s system will be considered. Any delay in posting, or any failed, canceled, or reversed transactions, regardless of the cause, will not be considered.
7. The Reward will be credited to the Eligible Participant’s Account (Deposit Account or Revi Credit) used for the transaction within fourteen (14) business days after the end of the Campaign Period, provided that the Eligible Participant’s Account(s) MUST NOT be blocked and/or closed at the time of crediting.
8. For eligible transactions using Customer’s Savings Account, the Reward will be credited to the Eligible Participant’s Savings Account with the highest Average Daily Balance.
9. The Reward shall be credited only to the Eligible Participant’s CIMB Bank PH subject account/s regardless of any request from the Eligible Participant or any other person to credit the Reward to the Eligible Participant(s) other accounts or third party’s accounts, whether or not held at CIMB Bank PH or any other banks.

OTHER TERMS & CONDITIONS

10. By participating in this Campaign, the Eligible Participant(s) is deemed to have read, understood and agreed to be bound by these Terms & Conditions as well as consented to CIMB Bank PH processing and disclosing their personal data in accordance with the CIMB Bank PH Privacy Notice which can be found at www.cimbbank.com.ph and agree that all decisions fairly and reasonably made by CIMB Bank PH in relation to every aspect of this Campaign and the

determination of the Customer(s) eligible to participate, shall be final, binding and conclusive.

11. CIMB Bank PH reserves the right at its sole discretion to disqualify any Customer(s) or Eligible Participant(s) that it determines to be tampering with the entry process, or to be acting in breach or potential breach of these Terms and Conditions.
12. The Bank reserves the right to substitute the Reward with other item(s) of similar cost and/or to extend, shorten, discontinue, cancel, terminate or suspend this Campaign by giving five (5) calendar days’ prior notice to the Customer(s) or Eligible Participant(s). It is understood that notice shall be sufficiently given at the time when the same has been published at CIMB Bank PH website. For the avoidance of doubt, any extension, shortening, discontinuance, cancellation, termination or suspension of this Campaign by CIMB Bank PH shall not entitle any of the Customer(s) or Eligible Participant(s) or any other persons whatsoever to any claim or compensation against CIMB Bank PH for any losses or damages suffered or incurred by the Customer(s) as a direct or indirect result of the act of extension, shortening, discontinuance, cancellation, termination or suspension of this Campaign.
13. By participating in this Campaign, the Eligible Participant(s) hereby agree that CIMB Bank PH shall not in any manner whatsoever be liable or held responsible to the Eligible Participant(s) if CIMB Bank PH is unable to perform in whole or in part of any of its obligations herein, attributable directly or indirectly to the failure of any mechanical or electronic device, data processing system, transmission line, electrical failure, industrial dispute, war, strike, riot, any act of God beyond CIMB Bank’s control or due to any factor in a nature of a force majeure which is beyond CIMB Bank’s reasonable control.
14. CIMB Bank PH shall not be liable to any Customer or Eligible Participant(s) or any party for any loss or damage of whatsoever nature suffered (including but not limited to, loss of income, profits or goodwill, direct or indirect, incidental, consequential, exemplary, punitive or special damages of any party) howsoever arising, in relation to the participation or nonparticipation in this Campaign including arising from any nonreceipt or delayed receipt by Eligible Participant(s) of the EDM and SMS unless the same shall arise from and are caused directly by the CIMB Bank PH’s gross negligence or willful default.
15. CIMB Bank PH reserves the right upon giving prior notice of five (5) calendar days to vary (whether by addition, deletion, modification, amendment or otherwise howsoever) (“**Amendment**”) any of the Terms and Conditions herein. Notification to Eligible Participant(s) in respect of the Amendment shall be via electronic communication display at CIMB Bank PH’s website where detail provisions regarding the Amendment may be provided in the notice itself or may be provided to the Eligible Participant(s) upon request; Eligible Participant(s) acknowledge and agree to access CIMB Bank PH’s website at regular intervals to view the terms and conditions of the Campaign and to ensure that they are kept up-to-date with any changes or variations to these terms and conditions from or in connection with the transactions contemplated herewith.
16. No compensation in cash or any kind shall be given to the Customer(s) or Eligible Participant(s) for any losses or damages suffered or incurred by the Customer(s) or Eligible Participant(s) as a direct or an indirect result of such amendment, variation, deletion, addition or alteration of the Terms and Conditions herein.
17. These Terms and Conditions (as amended from time to time pursuant to Clause 15) shall prevail over any provisions or representations contained in any other promotional materials advertising this Campaign. These Terms and Conditions are to be read in conjunction with the prevailing terms and conditions under the Deposit Account/Mobile App & Electronic Banking

which shall apply in addition to the Terms and Conditions herein.

18. These Terms and Conditions shall be subject to the application of any prevailing laws, guidelines, directives, notices, regulations enacted and/or any other written laws or which are issued by Bangko Sentral ng Pilipinas or any other body having supervisory authority over CIMB Bank PH in relation to or which are applicable to the Campaign or any matters herein.
19. For any feedback and/or complaints regarding this Campaign, the Customer may contact CIMB Bank PH using the following contact details:
 - a. For PLDT, Smart, and Talk n Text subscribers, you may call #2462 (#CIMB) or (+632) 8924-2462 on your phone.
 - b. For Globe and TM subscribers, you may call us on our landline: +632-8924-2462. Telco charges apply.
 - c. Website Help and Support: <https://www.cimbbank.com.ph/en/help-and-support/get-help.html>
 - d. CIMB Bank Mobile App: Go to Menu > Help Center > Need HelpOr any other channels that may be provided by CIMB from time to time.

CIMB Bank PH is regulated by Bangko Sentral ng Pilipinas (<https://www.bsp.gov.ph>)

Per DTI Fair Trade Permit No. FTEB-213806 Series of 2025