

TERMS AND CONDITIONS VIRTUAL DEBIT CARD 9.9 PROMO

CIMB BANK PH VIRTUAL DEBIT CARD 9.9 DOUBLE DIGIT PROMO CAMPAIGN & PERIOD

- The CIMB BANK VIRTUAL DEBIT CARD 9.9 DOUBLE DIGIT PROMO (the "Campaign") is intended to reward eligible new and existing CIMB Bank Philippines Inc. ("CIMB Bank PH" or "Bank") Customers for using their CIMB Virtual
- This Campaign runs from September 6 to 9, 2025 (the "Campaign Period").

ELIGIBILITY

- A CIMB Bank PH customer (the "Customer") will be considered eligible (the "Eligible Participant") for a Promo under this Campaign if the Customer fulfills all of the following conditions during the Campaign Period:
 - a) The Customer has never made any transaction using his/her CIMB Bank PH Virtual Debit Card (hereinafter "Virtual Debit Card"), including any other previously closed Virtual Debit Cards) or is a newly activated Virtual Debit Card user performing their first-ever transaction. The Revi Virtual Card, Physical Debit Card and all other CIMB Bank PH products are excluded from this Campaign.
 - b) The Virtual Debit Card used is duly linked to any of the Customer's CIMB Bank PH active and unblocked deposit accounts, and such deposit account remain in good standing during the Campaign Period. For clarity, an eligible Virtual Debit Card carries the six-digit Bank Identification Number (BIN) 436741, which may be viewed in the CIMB PH Mobile App under the "Card"
 - d) The Customer must use the eligible Virtual Debit Card for valid online transactions where Visa is accepted:
 - i. Card-not-present transactions:
 - ii. Worldwide (cross-border) transactions;
 - iii. Domestic (intra-country) transactions; and
 - iv. Straight purchases

with merchants under the following Merchant Category Codes (MCC):

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Food

5499 - MISC FOOD STORES

5812 - FATING PLACES AND RESTAURANTS

5814 - FAST FOOD RESTAURANTS Grocery

5411 - GROCERY STORES/SUPERMARKETS

Subscription

4899 - CABLE, SAT, PAY TV/RADIO SVCS 7997 - MEMBER CLUBS/SPORT/REC/GOLF

4111 - LOCAL COMMUTER TRANSPORT

4121 - TAXICABS/LIMOUSINES

4789 - TRANSPORTATION SVCS - DEFAULT

E-commerce

5262 - ONLINE MARKETPLACES

5300 - WHOLESALE CLUBS

5310 - DISCOUNT STORES

5311 - DEPARTMENT STORES

5399 - MISC GENERAL MERCHANDISE

5621 - WOMENS READY TO WEAR STORES

5651 - FAMILY CLOTHING STORES

5655 - SPORTS/RIDING APPAREL STORES

5661 - SHOE STORES

5691 - MENS/WOMENS CLOTHING STORES

5699 - MISC APPAREL/ACCESS STORES

5732 - ELECTRONICS STORES

5912 - DRUG STORES & PHARMACIES

5941 - SPORTING GOODS STORES

5942 – BOOK STORES

5948 - LUGGAGE/LEATHER STORES

5969 - OTHER DIRECT MARKETERS

5977 - COSMETIC STORES

5999 - MISC SPECIALTY RETAIL

Each category is defined by the MCC registered with the acquiring bank of the merchant. In the event of a discrepancy between a merchant business classification and the MCC, the MCC registered with the acquirer shall prevail.

No minimum cumulative transaction amount shall be required under

Transactions not eligible under this Campaign are as follows:

- Card Present (Physical, Face-to-Face) Transactions
- Transactions made using Physical Debit Cards
- Transactions not belonging to the above-specified MCCs
- d) Other exclusions
 - Transactions arising from or relating to Casinos/Gambling/Gaming
 - Both domestic and cross-border transactions from the following sanctioned countries:
 i. 192 – Cuba

 - 408 North Korea ii
 - 364 Iran iii
 - 760 Syria
 - 643 Russian Federation
 - Other Transactions
 - Auto-Charge
 - Fees and Charges
 - Any balance transferred to the Account
 - Any unauthorized or fraudulent retail transactions
 - Transactions that were subsequently cancelled or refunded; or
 - Any other transaction determined by us from time to time
- Only successful and completed transactions within the Campaign Period shall be considered under this Campaign. Any pending, failed, cancelled, or reversed transaction, regardless of the cause of pendency, failure, cancellation, or reversal will not qualify.

CAMPAIGN REWARDS & CONDITIONS FOR PAYMENT

- If the Eligible Participant meets ALL the Qualifying Criteria under the Eligibility Section, Clause 3, of these Terms and Conditions and all the conditions for payment herein, the Eligible Participant shall be entitled to a cashback amount equal to 9.9% of the total transaction amount of the first successful and eligible online purchase made during the Campaign Period, subject to a maximum cashback amount (i.e., cap) of ONE THOUSAND PESOS (Php 1,000.00) per Eligible Participant for the entire Campaign Period (the "Reward").
- The Campaign cannot be used in conjunction with other ongoing promotional offers of CIMB Bank PH. For the avoidance of doubt, only the first eligible transaction of the Eligible Participant during the Campaign Period shall qualify for the 9.9% cashback under this Campaign. Transactions that have already been used to redeem rewards under other CIMB Bank PH promotions shall no longer qualify under this Campaign. An Eligible Participant who has redeemed a Reward under this Campaign may still participate under CIMB Bank PH's ongoing "Virtual Card 5% Cashback Promo", covered under DTI Fair Trade Permit No. FTEB-229266, Series of 2025, subject to such campaign's separate mechanics and terms. CIMB Bank PH reserves the right to reverse any reward amount credited to the Eligible Participant's account if, at its sole determination, it finds that the transaction(s) violate this Clause.
- The Reward will only be credited to the CIMB Bank account linked to the Virtual Debit Card used in making the online purchase under Section 3. Requests to credit the Reward to other CIMB Bank PH accounts, o third-party accounts or other accounts in other financial institutions, will not be entertained.
- CIMB Bank PH reserves the right to withdraw the Reward if any transaction is found to be invalid, fraudulent, cancelled, refunded, declined, or voided by the customer or merchant, even if the Reward has already been credited. If the customer's account has insufficient funds, CIMB Bank reserves the right to debit the cashback amount once the balance becomes sufficient.
- CIMB Bank reserves the right to withhold or withdraw the Reward if an Eligible Participant is found to have committed fraud or abused this Campaign's mechanics.

- 9. The Reward earned will be credited to the Eligible Participant's CIMB Bank deposit account connected with the Virtual Debit Card used for this Campaign within fourteen (14) business days after September 30, 2025, provided that the Eligible Participant's Virtual Debit Card and the CIMB Bank PH deposit account linked to the Virtual Debit Card MUST NOT be blocked, closed, or inactive at the time of crediting. For the avoidance of doubt, the Eligible Participant's Virtual Debit Card must be active and in good standing during the Campaign Period until the date of crediting of the Reward. The Reward shall be forfeited in the event that the Eligible Participant's Virtual Debit Card and the deposit account linked to the Virtual Debit Card are not maintained in good standing, is/are cancelled, not re-issued, or is/are terminated during the Campaign Period until the date of the crediting of the Reward.
- 10. Fraud, abuse, or any unauthorized action relating to the Card(s) transaction by a Customer or to the participation in the Campaign may result in the disqualification of the Customer from the Campaign, suspension or cancellation of Card privileges, and/or the charging of the cost of the Reward to the Customer's Card(s), at CIMB Bank PH's reasonable discretion. This shall be without prejudice to availment by the Bank of any other remedies under these Terms and/or any legal action that may be taken by CIMB Bank PH.

Other Terms & Conditions

- 11. By participating in this Campaign, the Eligible Participant(s) is deemed to have read, understood and agreed to be bound by these Terms & Conditions as well as consented to CIMB Bank PH's processing and disclosing their personal data in accordance with the CIMB Bank PH Privacy Notice which can be found at www.cimbbank.com.ph and agree that all decisions fairly and reasonably made by CIMB Bank PH in relation to every aspect of this Campaign and the determination of the Customer(s) eligible to participate, shall be final, binding and conclusive.
- 12. CIMB Bank PH reserves the right at its sole discretion to disqualify any Customer(s) or Eligible Participant(s) that it determines to be tampering with the entry process, or to be acting in breach or potential breach of these Terms and Conditions.
- 13. The Bank reserves the right to substitute the Reward with other item(s) of similar cost and/or to extend, shorten, discontinue, cancel, terminate or suspend this Campaign by giving five (5) calendar days' prior notice to the Customer(s) or Eligible Participant(s). It is understood that notice shall be sufficiently given at the time when the same has been published at CIMB Bank PH's website. For the avoidance of doubt, any extension, shortening, discontinuance, cancellation, termination or suspension of this Campaign by CIMB Bank PH shall not entitle any of the Customer(s) or Eligible Participant(s) or any other persons whosoever to any claim or compensation against CIMB Bank PH for any losses or damages suffered or incurred by the Customer(s) as a direct or indirect result of the act of extension, shortening, discontinuance, cancellation, termination or suspension of this Campaign.
- 14. By participating in this Campaign, the Eligible Participant(s) hereby agree that CIMB Bank PH shall not in any manner whatsoever be liable or held responsible to the Eligible Participant(s) if CIMB Bank PH is unable to perform in whole or in part of any of its obligations herein, attributable directly or indirectly to the failure of any mechanical or electronic device, data processing system, transmission line, electrical failure, industrial dispute, war, strike, riot, any act of God beyond CIMB Bank's control or due to any factor in a nature of a force majeure which is beyond CIMB Bank's reasonable control.
- 15. CIMB Bank PH shall not be liable to any Customer or Eligible Participant(s) or any party for any loss or damage of whatsoever nature suffered (including but not limited to, loss of income, profits or goodwill, direct or indirect, incidental, consequential, exemplary, punitive or special damages of any party) howsoever arising, in relation to the participation or non-participation in this Campaign including arising from any non-receipt or delayed receipt by Eligible Participant(s) of the Electronic Direct Mail ("EDM") and Short Message Service ("SMS"), except to the extent that such loss, liability, claim or damages directly and solely arises from CIMB's own gross negligence or willful misconduct as duly proven in a tribunal of competent jurisdiction.

- CIMB Bank PH reserves the right upon giving prior notice of five (5) calendar days to vary (whether by addition, deletion, amendment or otherwise howsoever) ("Amendment") any of the Terms and Conditions herein. Notification to Eligible Participant(s) in respect of the Amendment shall be via electronic communication display at CIMB Bank PH's website where detail provisions regarding the Amendment may be provided in the notice itself or may be provided to the Eligible Participant(s) upon request; Eliqible Participant(s) acknowledge and agree to access CIMB Bank PH's website at regular intervals to view the terms and conditions of the Campaign and to ensure that they are kept up-to-date with any changes or variations to these terms and conditions from or in connection with the transactions contemplated herewith.
- 17. No compensation in cash or any kind shall be given to the Customer(s) or Eligible Participant(s) for any losses or damages suffered or incurred by the Customer(s) or Eligible Participant(s) as a direct or an indirect result of such amendment, variation, deletion, addition or alteration of the Terms and Conditions herein.
- 18. These Terms and Conditions (as amended from time to time pursuant to Clause 16) shall prevail over any provisions or representations contained in any other promotional. materials advertising this Campaign. These Terms and Conditions are to be read in conjunction with the prevailing terms and conditions under the Deposit Account/Mobile App & Electronic Banking which shall apply in addition to the Terms and Conditions herein.
- 19. These Terms and Conditions shall be subject to the application of any prevailing laws, guidelines, directives, notices, regulations enacted and/or any other written laws or which are issued by Bangko Sentral ng Pilipinas or any other body having supervisory authority over CIMB Bank PH in relation to or which are applicable to the Campaign or any matters herein.
- For any feedback and/or complaints regarding this Campaign, the Customer may contact CIMB Bank PH using the following contact details:
 - For PLDT, Smart, and Talk n Text subscribers, you may call #2462 (#CIMB) or (+632) 8924-2462 on your phone.
 - For Globe and TM subscribers, you may call us on our landline: +632-8924-2462. Telco charges apply.
 - c) Website Help and Support: cimbbank.com.ph/gethelp
 - d) CIMB Bank Mobile App: Go to Menu > Help Center > Need Help

Or any other channels that may be provided by CIMB from time to time. CIMB Bank PH is regulated by Bangko Sentral ng Pilipinas (https://www.bsp.gov.ph)

Per DTI Fair Trade Permit No. FTEB-235750 Series of 2025.